

Privacy Policy

This Privacy Policy describes how Cyclone Tech Solution Pte. Ltd. ("BETGOAT", "we", "our", or "us") handles the collection, use, storage, disclosure, and protection of your personal data when you access <https://betgoat.com> and related services ("Services"). BETGOAT is operated by Cyclone Tech Solution Pte. Ltd., a company incorporated in Seychelles with registration number 237726, and its registered address is Oliaji Trade Centre - 1st Floor, Victoria, Mahe, Seychelles. BETGOAT is regulated and licensed under License No. ALSI-202505045-FI2, issued by the Government of the Autonomous Island of Anjouan, Union of Comoros.

We are committed to safeguarding your privacy and ensuring your data is managed in line with applicable privacy laws, including the GDPR, CCPA, and other relevant legislation.

1. Legal Grounds for Processing

BETGOAT processes your personal data under the following lawful principles:

- **Contractual Necessity** – To provide services outlined in our user agreement.
 - **Legitimate Interests** – To enhance platform security, reduce fraud risk, and improve overall experience.
 - **Consent** – Obtained when legally required before processing certain data types.
 - **Legal Compliance** – When processing is necessary to meet legal, regulatory, or AML requirements.
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2. Types of Data Collected

We may collect and use the following categories of personal information:

- **Account Details** – Username, email, BETGOAT ID, age, and account status.
- **Contact Info** – Name, phone number, physical address, email address.
- **Device Details** – IP address, browser information, device type, OS.
- **Financial Info** – Transaction history, deposit/withdrawal data, payment method.
- **Geolocation** – Broad or precise location data.

- **Identity Verification** – Government-issued IDs used for KYC.
- **Usage Logs** – Activity logs, gameplay patterns, website interaction.
- **Fraud Signals** – Device integrity scores, flagged behaviors, transactional anomalies.
- **Marketing Preferences** – Opt-in preferences for promotions and communications.

We do not intentionally gather sensitive data such as religious beliefs, ethnicity, or sexual orientation, unless legally required and with your explicit consent.

3. Purpose of Data Use

Your data is used for the following operational reasons:

- To provide and maintain our services
 - To validate user identity and enhance security
 - To process financial transactions
 - To improve user experience and develop features
 - To detect and prevent fraud
 - To meet legal obligations (e.g., AML or tax reporting)
 - To send marketing and promotional messages
 - To personalize advertisements and suggestions
 - To provide customer support
 - To enforce our Terms and policies
 - To manage VIP programs, offers, and user rewards
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4. Cross-Border Transfers

Since BETGOAT serves users globally, personal data may be transmitted to jurisdictions outside your country of residence. We implement safeguards such as Standard Contractual Clauses (SCCs) and Data Processing Agreements (DPAs) to ensure lawful data handling.

5. Data Retention Policy

We retain data based on the type and purpose:

- **Active accounts** – Data is stored as long as your account remains open.
- **Transaction history** – Retained for up to 7 years for legal compliance.
- **Marketing preferences** – Retained until you revoke consent.
- **Fraud-related data** – Stored for up to 5 years for monitoring purposes.

After applicable retention periods, data is either erased or anonymized unless extended storage is required by law.

6. Your Privacy Rights

Subject to jurisdiction, you may exercise the following rights:

- **Access** – Request copies of your personal data.
 - **Rectification** – Fix inaccurate or incomplete records.
 - **Erasure** – Request deletion, where legally applicable.
 - **Restriction** – Limit how your data is used.
 - **Objection** – Decline marketing or other processing.
 - **Portability** – Receive your data in a transferable format.
 - **Complaint** – Report concerns to a data protection authority.
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7. Security of Your Information

BETGOAT adopts a multi-layered approach to data protection:

- **Encryption** – SSL encryption for all data in transit.
- **Authentication** – Multi-factor authentication (MFA) for account access.

- **Access Controls** – Role-based permissions for internal data access.
 - **Security Audits** – Independent assessments to identify and fix vulnerabilities.
 - **Incident Response** – Breach notifications provided to users and authorities when required.
 - **Framework Adherence** – Compliance with ISO 27001, SOC 2, and other security standards.
 - **Employee Policies** – Regular training and strict data handling protocols.
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8. Protection of Minors

BETGOAT does not allow individuals under 18 to create or use accounts. If we discover such use, we will delete the associated data immediately.

9. Data Disclosure

Your data may be shared in the following scenarios:

- With companies under the BETGOAT group
- With trusted partners (payment processors, hosting, identity verification)
- When legally mandated (regulatory inquiries)
- With anti-fraud and security service providers
- During mergers, acquisitions, or business restructuring

BETGOAT does not sell or lease your data for third-party marketing.

10. Marketing & Communication

We may contact you for promotional purposes. You can opt out by:

- Clicking “unsubscribe” in emails
- Changing settings in your BETGOAT account

11. Regulatory Complaints

If you reside in the EEA or similar jurisdictions, you may contact your local supervisory authority to file a data privacy complaint.

12. Changes to This Policy

BETGOAT may update this Privacy Policy periodically. The latest version will be published at <https://betgoat.com/privacy>. We will notify users of significant changes via email or in-app notices.

By continuing to use our Services, you agree to the updated terms in this policy.